



Supply Chain Management with SAP Cloud ERP

As a TrustRadius award-winning ERP solution, SAP Cloud ERP is an AI-powered, modular cloud solution designed to streamline your supply chain needs. Supply chain management reviewers highlight supply chain relevant quality features, high return on investment, and AI capabilities, all of which contribute to its high level of overall satisfaction, cementing it as a top choice for supply chain management and operations.



Return on Investment



TrustRadius uses trScore as an indicator of overall satisfaction. SAP Cloud ERP scores an 8.6/10 in the Enterprise Resource Planning category on TrustRadius, outranking their category average, indicating that SAP's customers are satisfied with the product and the ROI they experienced while using it.

trScore

SAP Cloud ERP

8.6

Enterprise Resource
Planning (ERP) Category
Average

7.6

0 2 4 6 8 10

This user highlights improved ERP services and enhanced inventory management.

“[SAP Cloud ERP] has enabled us to improve our ERP services and fully automate and customize our workflows. Introduction of [Cloud ERP] in our organisation has enhanced efficiency in inventory management, billing, invoicing, and workflow management, which enabled us to save both on time and financial expenses. Use of the product has improved teamwork in our organisation so that we can get more work done in a short period of time.”

Sakoffi James | Accounting Clerk at LDF Groupe Librairie de France Groupe | Retail, 501-1000 employees



This organization reduced manual work, enabled quicker closings, and improved inventory accuracy.

“[SAP Cloud ERP] provides us strong process automation, real-time analytics, and continuous innovation. It enabled us to manage complex international operations by offering multi-entity, multi-currency, and multi-language support. [Cloud ERP] enabled faster month-end closing, improved inventory accuracy, and better cross-department visibility. It helped us reduce manual work by automating processes [and] helped us manage complex international operations easily.”

Vasudev Sawant | Project Incharge at Origin logistics Private Limited | Logistics & Supply Chain, 51-200 employees Incentivized



Quality Features & AI Capabilities



SAP Cloud ERP users highlight the solution's quality features for streamlining operations, automating tasks, and improving reliability and efficiency with the help of AI and AI agents. With over 40 features beating their category average, take a look at the top supply chain features available with SAP.

Feature	SAP Cloud ERP Rating	ERP Category Average
Cost of goods sold	8.3	8
Inventory tracking	8.2	7.9
Production Management	8.2	7.4
Fulfillment Management	8.1	7.3
Manufacturing Costs	8.1	7.7
Transportation Planning and Optimization	8.1	6.7
Supplier Management	8	7.4
Warehouse Workforce Management	8	7.1
Inventory Planning	7.9	7.5

This organization uses AI and AI agents to scale with their growing business.

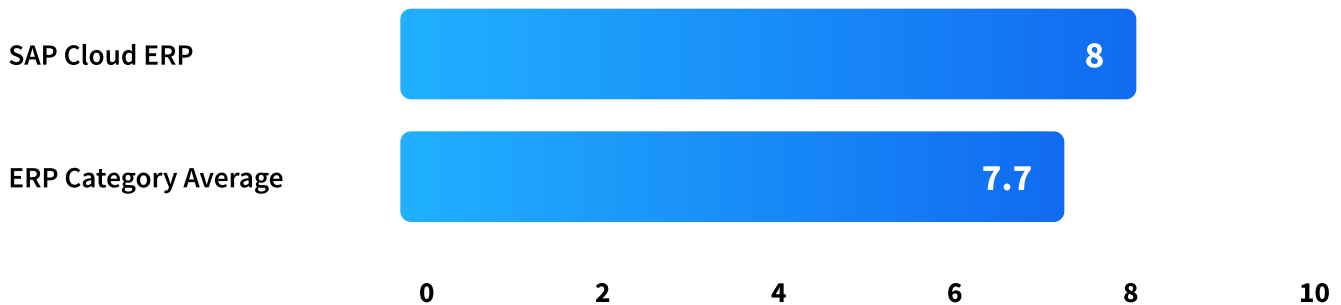
“As we scale as a business, we need a system that grows with us. SAP S/4HANA Cloud is that ERP. We encourage our users to embrace the use of AI and also AI agents. The improvement in productivity is noticeable and measurable. The change in our workforce in using AI has moved them towards value-add activity. Use of Joule has moved the dial for us. Also, Joule agents, which are helping to add a new virtual workforce to our organization.”

Verified User | Manager in Finance and Accounting | Consumer Goods Company, 501-1000 employees Incentivized



Additionally, SAP Cloud ERP is rated an 8/10 for usability in the Enterprise Resource Planning category, while the ERP category average is only 7.7/10.

Usability



Using AI driven insights, this user optimized inventory and prevents supply chain disruptions.

“[SAP Cloud ERP] offers a modern interface and strong role-based dashboards that make it easier to access real-time data and perform standardized tasks efficiently. We use AI-driven insights to improve demand forecasting, optimize inventory levels, and identify supply chain risks before they impact production. [Cloud ERP] supports standardized processes and real-time visibility into inventory, costs, and demand, which is critical for managing complex product lines and distribution networks. The scalability of this product is great.”

Verified User | Employee in Professional Services | Package/Freight Delivery Company, 10,001+ employees Incentivized

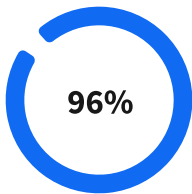


Overall Customer Satisfaction



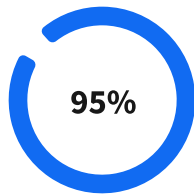
Every review on TrustRadius asks 5 key insights questions to give buyers a good look at how that product performs. SAP Cloud ERP had high ratings all around:

SAP Cloud ERP Key Insights



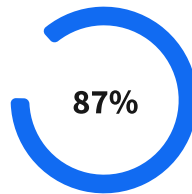
Would Buy Again

96% of TrustRadius reviewers said they would buy SAP Cloud ERP again.



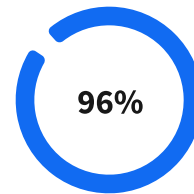
Happy with the Features

95% of TrustRadius reviewers indicated being happy with SAP Cloud ERP's feature set.



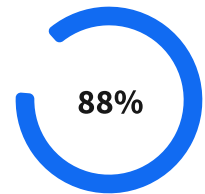
Implementation went as expected

87% of TrustRadius reviewers said implementation of SAP Cloud ERP went as expected.



Delivers Good Value for the Price

96% of TrustRadius reviewers said SAP Cloud ERP delivers good value for the price.



Lived up to Sales and Marketing Promises

88% of TrustRadius reviewers stated that SAP Cloud ERP lived up to sales and marketing promises.

This business migrated from NetSuite to SAP Cloud ERP for fast paced global growth.

“We migrated from NetSuite, mostly to set a foundation for our continued fast-paced global growth. [SAP Cloud ERP] provides a more integrated approach to managing areas such as Materials Management. We know our auditors are more confident now that we use SAP. We are unlocking and greatly improving our data management world, [and] getting at data & insights for better decision making.”

Verified User | Vice-President in Information Technology | Consumer Goods Company, 501-1000 employees Incentivized



This supply chain manager found Cloud ERPs data to be faster, comprehensive solution.

“We use SAP Cloud ERP as an Enterprise ERP solution. It touches every part of our company. We chose to purchase SAP Cloud ERP because of app based solutions over T-codes, cloud environment data is faster, [it] is one solution, [and we] use AI to help procure goods and services.”

Jacob Brewer | Supply Chain Manager at Xcel Energy | Utilities, 10,001+ employees Incentivized



This IT Manager recommends Cloud ERP to streamline and manage resources globally.

“SAP Cloud ERP is an appropriate solution for medium as well as large-scale organizations. It will provide them many features like faster data processing, built-in AI, machine learning, better cross-department visibility, higher availability, and advanced analytics tools, etc. It will help them streamline business processes, manage resources efficiently, and improve productivity. By providing multi-entity, multi-currency, and multi-language capabilities, it helped us to handle complicated international operations smoothly.”

Rohit Waghulkar | IT Project Manager at Origin Logistics Pvt Ltd | Warehousing, 51-200 employees Incentivized



[Learn more about GROW for Supply Chain](#)

This report was created using TrustRadius reviews and data by the TrustRadius Research Team in June 2026.

