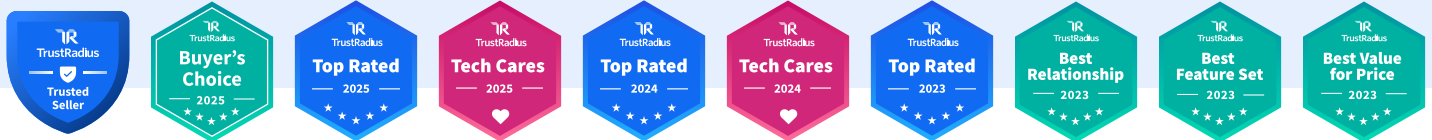




SAP S/4HANA Cloud vs Oracle NetSuite ERP

As a Top Rated, TrustRadius award-winning product, SAP S/4HANA Cloud has firmly established itself as a higher quality option for Enterprise Resource Planning (ERP) system buyers compared to Oracle NetSuite ERP. The difference in quality is best showcased in S/4HANA Cloud's AI functionality, integration capabilities, and increased Return on Investment (ROI).



Artificial Intelligence (AI)



With the rise in AI-powered technology, SAP S/4HANA Cloud and Oracle NetSuite ERP both offer AI features to improve experiences and results with their systems. As a part of the SAP Business Suite, SAP S/4HANA Cloud utilizes predictive analysis and AI agents to **improve integration, collaboration, problem solving**, and more.

SAP S/4HANA Cloud's predictive analytics made the system more desirable than Oracle NetSuite ERP for this user who evaluated both products.

"Alternatives Considered: NetSuite ERP. The [SAP S/4HANA Cloud] platform utilizes advanced predictive analytics to anticipate operational bottlenecks and put them out of commission before the problems become larger."



Libia Beltrán | Business Analyst at Cabify | Information Technology & Services, 1001-5000 employees Incentivized



With embedded machine learning and AI, SAP S/4HANA Cloud can help companies boost efficiency.

"It is a future-ready ERP solution with built-in AI, machine learning, and advanced analytics tools. It comes with a user-friendly interface and is easy to use. It improved our efficiency by automating repetitive tasks with its AI and machine-learning capabilities."

Baladas Bhoir | Warehouse Executive at Origin Logistics pvt Ltd | Warehousing, 51-200 employees Incentivized



Improve resource usage and forecasting with SAP S/4HANA Cloud's AI features.

“SAP Business Suite’s Artificial Intelligence features help analyse trends, spot gaps and predict demand changes. Using these insights, we improved resource use, automated repetitive tasks and made forecasting more accurate.”

Verified User | Employee in Quality Assurance | Pharmaceuticals Company, 5001-10,000 employees Incentivized



Integration Capabilities



SAP S/4HANA Cloud users frequently give positive reports on the systems’ integration capabilities, both within SAP S/4HANA Cloud functions and with other SAP and third-party systems via SAP Business Technology Platform. These capabilities give SAP S/4HANA Cloud an advantage over Oracle NetSuite ERP. According to TrustRadius reviewers, Oracle NetSuite ERP underperforms in ease of integration and is more complex than SAP S/4HANA Cloud.

SAP S/4HANA Cloud unifies workstreams and empowers leadership.

“SAP S/4HANA Cloud is the only product that can integrate all different workstreams and provide a holistic view for the leadership. SAP S/4HANA Cloud has more standard inbuilt capabilities compared to other competitors like NetSuite ERP.”

Verified User | Manager in Information Technology | Information Technology & Services Company, 10,001+ employees Incentivized



Ease of Integration Comparison Rating

SAP S/4HANA Cloud

8

Oracle NetSuite ERP

7.3

0

2

4

6

8

10

SAP's integration capabilities allowed this company to minimize their IT costs and consolidate into a single system.

"[SAP S/4HANA Cloud] comes with integrated business applications that help businesses manage their resources efficiently. It enabled us to integrate various modules into a single system. Its cloud based solution helped us to minimize IT cost required for hardware and maintenance. It even offered us higher availability and exceptional disaster capabilities."

Virendra Deshmukh | IT Executive at Origin Logistics Private Limited | Information Technology Services, 51-200 employees Incentivized

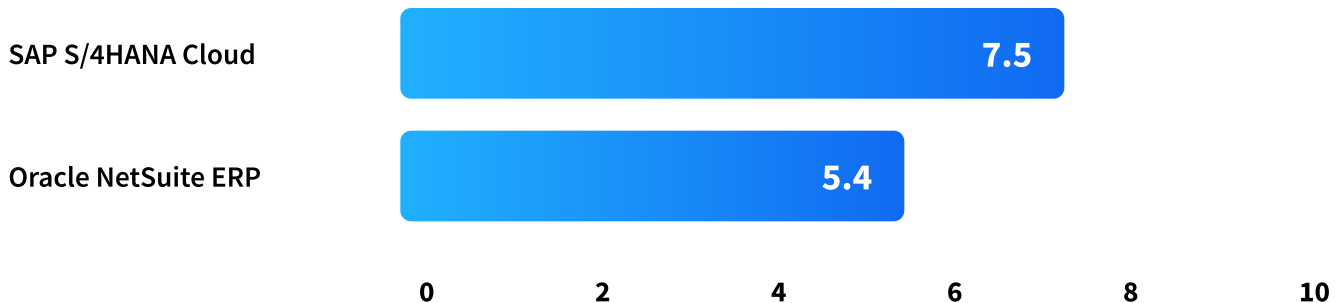


Return on Investment (ROI)



SAP S/4HANA Cloud users commonly report positive ROI in several areas, such as **enhanced compliance, quick and simple implementation, improved efficiency, improved visibility, and increased time savings**. While Oracle NetSuite ERP users report fewer time savings, high licensing and renewal costs, and an unsatisfactory implementation timeframe.

Implementation Comparison Rating



Using SAP S/4HANA Cloud can lead to reduced risk and lower costs.

"Alternatives Considered: NetSuite ERP"

- "The centralized data management and automation features can lead to cost savings over time. This might be achieved through reduced manual labor, better inventory control, optimized procurement processes, and streamlined operations, resulting in a lower Total Cost of Ownership (TCO)."
- "The system's ability to offer comprehensive data visibility can enhance compliance efforts, mitigating risks and ensuring adherence to regulatory requirements. This can lead to reduced fines or penalties related to non-compliance issues."

Ajinkya Lavate | Account Manager at Deloitte | Biotechnology, 51-200 employees Incentivized



SAP S/4HANA Cloud optimized workflows and productivity for this supply chain company.

- “It helped us to optimize business processes and improve productivity.”
- “It facilitates the integration of different systems into a single system and provides us with seamless data exchange between systems.”
- “It offered us real-time data analytics, which helped us to make crucial business decisions faster.”

Mayur Sawant | IT Executive at Origin Logistics Pvt. Ltd. | Logistics Supply Chain, 51-200 employees Incentivized



Overall Customer Satisfaction



SAP S/4HANA Cloud outperforms Oracle NetSuite ERP when it comes to Overall Customer Satisfaction. Sourced from real users' reviews on TrustRadius, SAP S/4HANA Cloud's trScore of 8.5/10, compared to Oracle NetSuite ERP's 8.1/10, indicates that more professionals are **more satisfied with SAP S/4HANA Cloud** as their Enterprise Resource Planning system.

trScore Comparison Rating

SAP S/4HANA Cloud

8.5

Oracle NetSuite ERP

8.1

0 2 4 6 8 10

This IT user considers SAP S/4HANA Cloud superior to Oracle NetSuite ERP in several key areas.

“Alternatives Considered - NetSuite ERP...Where S/4HANA Cloud is better: Richness of functionality, Availability of implementation resources, Ability to customize, Integration of processes, transaction processing speed at volume.”



Libia Beltrán | Business Analyst at Cabify | Information Technology & Services, 1001-5000 employees Incentivized



This IT user believes that SAP S/4HANA Cloud is the best choice for ERP systems.

“SAP S/4HANA Cloud is the leading option for enterprise resource planning. It improved business agility, reduced costs, and optimized business processes. Advanced reporting features have improved decision-making capabilities. Improved user experience with Fiori helped end users with role-based apps for performing their day-to-day transactions.”



Sudhakar Jha | Delivery Manager & Practice Lead at Nsight, Inc. | Information Technology & Services, 501-1000 employees

Incentivized



SAP S/4HANA Cloud's advanced features improved productivity for this enterprise organization.

“We use SAP S/4HANA Cloud for enterprise resource planning. It comes with integrated business applications that help businesses manage their resources efficiently. It streamlines business processes, automates repetitive tasks, and boosts productivity. It offers you many advanced features, like in-memory data processing, built-in AI, machine learning, and advanced analytics tools.”

Virendra Deshmukh | IT Executive at Origin Logistics Private Limited | Information Technology Services, 51-200 employees

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Learn more about [SAP Cloud ERP](#) solution and take the [product tour](#).

This report was created using TrustRadius reviews and data by the TrustRadius Research Team on September 2025.

