



SAP S/4HANA Cloud Market Report - Finance

As a TrustRadius award-winning solution and a core part of the [SAP Business Suite](#), SAP S/4HANA Cloud empowers organizations to drive growth, streamline operations, and optimize cash flow with confidence. SAP S/4HANA Cloud enables advanced financial planning, robust risk management, and cutting-edge AI-powered capabilities that set a new standard for enterprise resource planning. Financial management reviewers highlight SAP S/4HANA Cloud's high quality AI-driven features, scalable architecture, and quality return on investment all of which contribute to its high 8.5/10 level of overall satisfaction, making it a **top choice for ERP Software**.



Overall Customer Satisfaction



TrustRadius uses trScore as an indicator of overall satisfaction. SAP S/4HANA Cloud scores an impressive 8.5/10, which is higher than average for other ERP platforms (7.5/10).

TrustRadius' ERP trScores

SAP S/4HANA Cloud

8.5

ERP Category Average

7.5

0 2 4 6 8 10

SAP S/4HANA Cloud allows this retail company to effectively and efficiently run hundreds of locations for this enterprise.

“We use SAP S/4HANA Cloud as our ERP system for all aspects of our business (supply chain, accounting, revenue, and inventory). It helps us run over a hundred different locations across the US effectively and efficiently. Without SAP at the moment, we would not be able to run our company.”

Verified User | Finance and Accounting Manager | Retail Company, 1001-5000 employees Incentivized



SAP S/4HANA Cloud’s platform has transformed how this oil and energy company controls their finances.

“SAP has been a game changer for us since we started using it. It has been very useful in financial reporting functions such as aging analysis, book closing, Consolidation of books of Accounts, Trail balance preparation, and preparation of financial statements. The performance of our team has also improved significantly.”

Verified User | Finance and Accounting Account Manager | Oil & Energy Company, 501-1000 employees Incentivized



High Quality Features



SAP S/4HANA Cloud offers advanced financial features, including detailed reporting, customized layouts, and efficient processing for credit card transactions, AR/AP, and COGS. With over 55 features beating their category average, take a look at the top 5 finance features available with SAP.

Feature	SAP S/4HANA Cloud Rating	ERP Category Average
Credit Card Processing	8.8	6.9
Accounts Receivable	8.2	7.7
Costs of Goods Sold	8.2	8
Accounts Payable	8.2	7.7
Requisitions-to-Purchase Orders Integrated	8.1	6.7

SAP S/4HANA Cloud provides excellent features for financial purposes, cited as easy and quick to use.

“This is excellent for managing data for finance purposes. SAP S/4HANA Cloud is our pricing, invoicing, and accounting platform. It manages [our] accounting processes, statutory reporting, and master data management. It’s [also a] source for tax reporting - income tax and VAT declarations. [SAP S/4HANA Cloud is] very usable, [has a] faster closing time, [and it’s] easy to use with Fiori.”

Verified User | Finance and Accounting Director | Logistics & Supply Chain Company, 10,001+ employees Incentivized



SAP S/4HANA Cloud’s finance features benefit companies in terms of detailed reporting, customization, and data crunching.

“We have been using SAP for the last two years, and the advanced functionality and features it provides are quite impressive. Based on our past two years of experience, it has been very beneficial in terms of enhanced features such as detailed reports, customized layouts, export facilities, and ease of use. It is well suited for big data crunching, such as trade receivables and payables in the B2C Segment.”

Verified User | Finance and Accounting Account Manager | Oil & Energy Company, 501-1000 employees Incentivized



Scalability



SAP S/4HANA Cloud offers robust scalability, with flexible AI for easy integration and its ability to streamline core processes for growing organizations while reducing IT overhead.

With SAP S/4HANA Cloud, growing organizations can streamline their core business processes to handle extensive scalability.

“SAP S/4HANA Cloud is used to streamline and integrate core business processes like finance, supply chain, procurement, and manufacturing. SAP S/4HANA Cloud offers strong functionality and a user-friendly interface for standard processes. SAP S/4HANA Cloud offers the scalability to grow with the business and eliminates the need for extensive on-premise infrastructure, which reduces IT overhead and maintenance costs.”

Verified User | IT Manager | Retail Company, 10,001+ employees Incentivized



SAP S/4HANA Cloud's flexible AI solutions make it easy to scale and integrate solutions for customers.

"With cloud solutions and AI leading the market needs, SAP S/4HANA Cloud brings the necessary tool to be part of the game and deliver solutions to bring customers to be part of integration and scalability. SAP S/4HANA Cloud brings up flexibility and a wide range of capabilities that can be easily adapted to customer needs."

Verified User | Professional Services Director | Management Consulting Company, 501-1000 employees Incentivized



Return on Investment



The SAP S/4HANA Cloud reviewers highlight ROI through improved efficiency, increased productivity, better data visibility, and insights for solid financial decision-making and cost transparency.

SAP S/4HANA Cloud provides improved finance and accounting efficiencies, better data visibility, and cost transparency.

- "Better visibility into the entire business, more data than we know what to do with."
- "Improved efficiencies"
- "Able to compare pricing from vendors easily and set company-wide pricing strategies."

Verified User | Finance and Accounting Manager | Construction Company, 1001-5000 employees Incentivized



SAP S/4HANA Cloud's ROI include efficiency, productivity, and solid, financial decision-making insights.

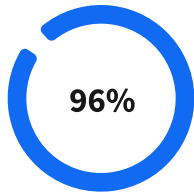
- "The financial management part ensures every process is well planned and allocated resources are used efficiently."
- "The development of payroll management ensures that all employees are happily remunerated and, hence, very productive."
- "The creation of solid financial reporting acts as the primary driver in decision-making, which brings more insights into development."

Key Insights

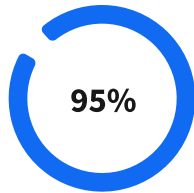


Every review on TrustRadius asks 5 key insights questions to give buyers a good look at how that product performs. SAP S/4HANA Cloud had high ratings all around:

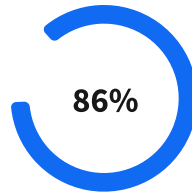
SAP S/4HANA Cloud Key Insights



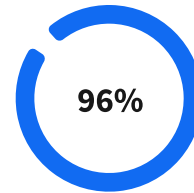
Would Buy Again



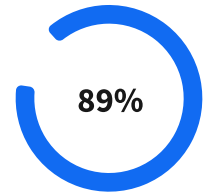
Happy with the
Feature Set



Implementation
Went as Expected



Delivers Good
Value for the Price



Lived up to Sales
and Marketing
Promises

This finance and accounting director cites SAP S/4HANA Cloud as necessary for building, scaling, and improving business operations.

“As a large provider of insurance and retirement products we needed a solution that can move across existing and new systems to build an intelligent and lasting architecture for our business. I believe that [SAP S/4HANA Cloud] provides users and organizations with the tools necessary to build, scale, and improve their business.”

Verified User | Finance and Accounting Director | Insurance Company, 1001-5000 employees Incentivized



Learn more about [SAP Cloud ERP](#) and take the [product tour](#).

This report was created using TrustRadius reviews and data by the TrustRadius Research Team in September 2025.

